

Pure-Series Installation Guide



# LED & button overview

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Status

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Uplink

Internet

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Phone

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Green – power on Yellow (blinking) – booting Red – boot failed

Green – link ok Off – no link

Status

#### Internet (IP connectivity) Green – connected (DNS available) Green (blinking) – connection failed (no DNS available) Off – no IP connectivity

#### Phone

Green – voice service registered and ok Green (blinking) – voice service failed to register Off – no voice service present or registered

#### Wireless (WiFi)

Green – wireless network 2.4 GHz and/or 5 GHz active Off – wireless networks inactive

#### ---- TV

Green – TV service registered and ok Off – no TV service present or registered

#### Mode button

Activate WPS – press and hold 3 seconds Disable/Enable WiFi – press and hold 10 seconds



# Reset button LAN ports (Frinci) USB 2.0 port Telephone ports ON/OFF button Power port TV port Lid

#### **Reset button**

The reset button resets the modem to factory settings. You can press this button with a small pin or paperclip. Press and hold the button for more than 10 seconds.

#### **ON/OFF** button

This enables you to turn your Pure F510/F530 ON or OFF.

# Installation guide

# Pure F510/F530 needs to be connected to an optical broadband network.

Multiple languages of this document and additional product information are available on https://genexis.eu/product/pure/downloads

#### **Getting started**

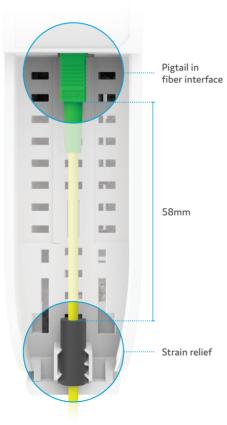
Check if the following items are in the giftbox:

- Genexis Pure F510/F530
- Power adapter
- $\cdot$  Vertical stand
- $\cdot$  Strain relief
- Labels (self-adhesive, 2x)
- Rubber feet (self-adhesive, 4x)
- Plugs & screws (2x)

### Connecting the fiber

- 1. Slide the lid of the housing by sliding it towards the portside.
- 2. Attach strain relief to the fiber, 58 mm from the connector.
- 3. Remove the dust cap from the pigtail and the connector, do not touch the fiber tip.
- 4. Connect the pigtail to the fiber interface.
- 5. Place strain relief in the plastic notch in the housing at the highlighted area.
- 6. Slide the lid back in original position on the housing.

**Warning:** do not pinch the fiber while sliding the lid back in position.



### Label position

The product label is positioned on the bottom of the active device.

#### Placement

Pure supports two placement options; standing and mounted to a wall. It is recommended to place the device 'away' from obstacles and objects.

#### Standing

- 1. Attach the four rubber feet to the bottomside of the vertical stand.
- 2. Slide the vertical stand onto the bottom of the Pure F510/F530.
- 3. Place the device on a flat surface.

#### Wall mount

- 1. Download and print the drilling guide from https://genexis.eu/product/pure/downloads
- 2. Use the drilling guide to drill the holes, insert plugs and put screws into place.
- Use the wall mount points on the back of the Pure F510/F530 to mount the device to the screws.

**Warning:** do not cover the device with anything, this will interfere with the ventilation of the Pure. Operation Temperature 0°C ~ 40°C

### Setting up the Pure

- 1. If required, connect your telephone to the phone port via an RJ11 network cable.
- 2. If required, connect your personal devices to the LAN ports via an RJ45 network cable.
- 3. If required, connect your television / settop box to the TV port with a coax cable.
- Connect the supplied power adapter to the Pure and plug the adapter into a power socket.
- 5. Press the power button at the back of the Pure F510/F530 to turn on the device.
- 6. The colored LEDs on the Pure F510/F530 panel will start blinking. This process takes about 2 minutes.
- 7. If the device is connected properly and the service is active on the fiber port, the Status, Uplink and Internet LEDs will have a fixed green color.

### Connecting the Wireless Local Area Network (WLAN)

Pure supports two ways to create a wireless connection with your personal devices; via WPS or manually. For personal devices that support WPS, this will be the easiest method.

#### WPS

1. Make sure the WiFi indicator LED on the front panel is lit. If not, press the Mode

button for 10 seconds until it gets lit.

- Press and hold the Mode button for 3 seconds. The WiFi indicator LED will start flashing.
- 3. Follow the instructions of your personal device to complete the connection process.

#### Manual setup

- 1. Make sure the WiFi indicator LED on the front panel is lit. If not, press the Mode button for 10 seconds until it gets lit.
- 2. Perform a search for available wireless networks using the personal device i.e. laptop or mobile device.
- Compare the list of wireless networks with the network name which is shown on the Pure F510/F530 label.
- Connect by clicking on the corresponding network name and provide the password, which is shown on the Pure F510/F530 label called "WiFi-Key".

#### Power saving options

Power saving options are available via the web interface. For more information please visit http://router

# Troubleshooting

#### Is the Status indicator LED off?

Check if the modem is properly connected to the power adapter. Check if the power adapter is connected to an electrical outlet. Check if the device is turned on – the ON/

OFF button should be in the "pressed" state. If the modem is properly connected and turned on, the Status indicator LED should turn green after a while. If Status indicator LED is RED for a long time,

contact your service provider.

**Is the Status indicator LED red?** Contact your service provider.

Is the Uplink indicator LED off?

If the Uplink indicator LED is off, despite proper connection, contact your service provider.

#### **Reset the device**

The reset button resets the modem to factory settings. You can press this button with a small pin or paperclip. See chapter 'Port overview' to locate the pinhole. Press and hold the button for more than 10 seconds.

# EU Declaration of Conformity

Hereby, Genexis B.V. declares that the radio equipment type Pure F510/F530 is in compliance with Directive 2014/53/EU, Directive 2009/125/EC, Directive 2011/65/EU and Delegated Directive 2015/863.

The full text of the EU declaration of conformity is available at the following internet address: https://genexis.eu/product/pure/red/pure-f510 https://genexis.eu/product/pure/red/pure-f530

#### **Company Name**

Genexis B.V.

## **Company Address**

Lodewijkstraat 1a 5652 AC Eindhoven The Netherlands

Name and title of authorized person Maarten Egmond, CTO Signature of authorized person



Place of issueDate of issueEindhoven2020-12-16The Netherlands

#### Frequency bands and maximum radio frequency power transmitted

The Pure F510/F530 operates in the frequency bands of 2,4 Ghz and 5Ghz. The maximum radio frequency power transmitted in these bands is:

- $\cdot\,$  20 dBm (100 mW) (EIRP) for the 2400 MHz 2483.5 MHz band
- $\cdot$  23 dBm (200 mW) (EIRP) for the 5150 MHz 5350 MHz band \*
- $\cdot\,$  30 dBm (1000 mW) (EIRP) for the 5470 MHz 5725 MHz band

\* In EU, 5150 – 5350 MHz is restricted to indoor.

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